

**Terms of Service  
of the Warszawski Rower Publiczny Veturilo System**

Valid from 23 March 2026

**I. General Provisions**

1. The hereby Terms of Service shall specify the principles and conditions of using the Warszawski Rower Publiczny System, also referred to as Veturilo (hereinafter: Veturilo) launched for the capital city of Warsaw.
2. The Terms of Service for Veturilo along with the WRP Veturilo System Privacy Policy are available on the website [www.veturilo.waw.pl](http://www.veturilo.waw.pl) as well as in the Veturilo Mobile Application in such a way so as to enable familiarising with the content, obtaining, displaying and saving it. This document can be obtained from the office of Nextbike GZM sp. z o.o. with its registered seat in Warsaw.
3. Contact:  
  
Nextbike GZM sp. z o.o.  
ul. Staniewicka 5,  
03-310 Warszawa  
e-mail: [ck@veturilo.waw.pl](mailto:ck@veturilo.waw.pl)  
tel.: 19 115 (connection cost compliant with the tariffs established by individual operators).
4. Nextbike Systems are compatible, that is, setting up an account in one of the systems enables the use of bike rental stations in other cities, unless the terms of service of a given system indicate otherwise. Users of compatible systems may in such a case use the Veturilo System according to the principles proper for the users of the Nextbike Polska System, as specified in the Terms of Service. Clients of the Veturilo System may avail of Bike rental stations in other cities unless the respective terms of service of a given system state otherwise. The current list of cities in which Nextbike Polska systems are active may be found under the following address <https://nextbike.pl/o-nextbike/>. Nextbike Polska bike systems do not extend beyond the borders of EU; Similarly, the processing of personal data related thereto does not extend beyond the EEA.
5. Furthermore, also Clients who have an active account in the Nextbike Polska System may use the Veturilo System. In this case, a condition for the use of Veturilo System by such a Client is: having an active account in the Nextbike Polska System, maintaining the minimum account balance according to the principles specified in the Terms of Service of the Nextbike Polska System and having accepted the conditions specified in the hereby Terms of Service. Any changes to the Client account in the Nextbike Polska System in such a way will impact the use of the Veturilo System by such a Client (that is i.e. blocking the account in the Nextbike Polska System signifies blocking the account in the Veturilo System).
6. The conditions for holding an active status in the Nextbike Polska System are regulated by the relevant Terms of Service of that system.
7. The Client who avails of the Veturilo System according to the principles specified in Chapter I Clause 5 shall not be obliged to conduct registration prior to commencing use of the Veturilo System. If the User of Nextbike Polska System wishes to use the Veturilo System, he should:
  - 7.1. log into the Nextbike Polska System through the Mobile Application or the website of the Nextbike Polska System, indicating their telephone number and PIN number to the Nextbike Polska System,
  - 7.2. accept the Terms of Service and the Privacy Policy of the WRP Veturilo System.

**II. Definitions**

Whenever the hereby Terms of Service refer to:

1. **Veturilo Mobile Application** – it is understood as a mobile application that allows the Customer to use the Veturilo System, available on devices with Android, IOS and EMUI/HarmonyOS systems.

2. **Account Blockade** – it ought to be understood as a preventive measure consisting of preventing the use of the Veturilo System which may be applied by the Operator in case of breaching by the Client of provisions of the hereby Terms of Service, in particular, in case of a breach which constitutes a damage to the property of the capital city of Warsaw or the Operator.
3. **O-lock blockade** - means of securing bikes in the form of an “O” clamp integrated with the bike frame the closing of which enables completion of Rental. Furthermore, the blockade also secures the Bike at the time of using the PARKING function by the Client. O-lock blockade is mounted on the rear wheel, and it remains open through the Duration of Rental. It comprises a compulsory accessory of every Bike.
4. **Promotional Voucher** – it ought to be understood as a voucher offered by the Operator that enables topping up Client Account. The voucher amount and its designation is established by the Operator and it is non-refundable. The means from vouchers are used in the first order, prior to the means paid in by the Client.
5. **Veturilo Contact Centre (CK)** – it ought to be understood as a service launched by the Operator in order to ensure 24/7 client contact with the Operator, through:
  - 5.1. Hotline at 19 115,
  - 5.2. electronic post under the address [ck@veturilo.waw.pl](mailto:ck@veturilo.waw.pl)
  - 5.3. Mobile Application.

Customer service is available every day of the week (including public holidays), 24 hours a day. Low season: Mon to Fri: 10.00 to 12.00.
6. **Duration of Rental** – time counted from the moment of Rental (unlocking) of the Bike to the moment of Bike Return. Whilst it is assumed that Parking is calculated into the Duration of Rental.
7. **GPS** - a device mounted on each Bike, serving the function of monitoring the Bike's location and positioning.
8. **Client Identifier** – it ought to be understood as an individual number assigned to a Client, corresponding to the number of the mobile phone indicated during registration and a 6-digit PIN number. Details concerning registration and Client IDs have been specified in Chapter VI. Registration.
9. **Cards** - it ought to be understood as a credit or debit card issued by the relevant authority the logo of which is placed on such a card.
10. **Client** – it ought to be understood as a natural person, a Veturilo System participant who has accepted the Terms of Service, performed registration in the Veturilo System and who possesses the Minimum Account Balance.
11. **Client Account** – it ought to be understood as a personal Client Account created during registration for the purposes of using the Veturilo System as well as charging fees in line with Appendix no. 1 and no. 2 to the hereby Terms of Service. Each payment of the fee made by the Client to the Client Account as initial fee or as top-up amount shall be considered a pre-payment (advance payment) towards the fees calculated in accordance with the provisions of the above-specified appendices to the Terms of Service.
12. **Top up amount** – it shall be understood as payment submitted towards Rentals onto Client Account. The unused Top-up amount shall be reimbursed according to the conditions specified in the hereby Terms of Service.
13. **Minimum Account Balance** – it ought to be understood as means available on the Client Account, the level of which cannot be lower than 10 PLN. Bike rental shall be possible solely provided that the Client has a minimum account balance of 10 PLN. In case of initiating an order of charging the Card, the Minimum Account Balance should not be lower than 0PLN.
14. **Non- authorized ride** – it ought to be understood as the use of bike without bike rental registered on Client Account.

15. **Area of Return** – marked bike stands where Clients may rent and return Veturilo Bikes. Veturilo Bike Return in the Area of Return involves calculation of additional fees in accordance with Appendix no. 1. Information concerning locations of respective areas of return is available in the Mobile Application and on the Website. **Sample marked bike stand in the Area of Return constitutes Appendix no. 3.**
16. **Operator** – ought to be understood as Nextbike GZM sp. z o.o. realizing the service related to maintaining the Veturilo System, with its seat at ul. Staniewicka 5, 03-310 Warszawa, entered into the Register of Entrepreneurs of the National Court Register maintained by the District Court for the city of Warsaw in Warsaw, XIV Economic Department of the National Court Register under the following numbers: KRS 0000906627, REGON 389220243, NIP 1133035601.
17. **Initial Fee** – it ought to be understood as the amount entered into the Veturilo System, equal to 10 PLN gross (in words: ten zloty), paid by the Client upon registering to Veturilo, the payment of which constitutes the first payment towards the top-up amount. The unused Initial Fee shall be reimbursed according to the conditions specified in the hereby Terms of Service.
18. **Privacy Policy** – separate document to the document of the hereby Terms of Service released by the Operator, which specifies the conditions for the processing of Client personal data by the Operator. The Privacy Policy is available at <https://veturilo.waw.pl/privacy-policy/>.
19. **Explanatory Proceeding** – it shall be understood as a set of actions undertaken by the Operator, targeted at establishing the circumstances and events occurring in relation to the use of bikes, in particular, those related to breaching of the Terms of Service, accidents and collisions or damages to the property of the Operator.
20. **Parking** - a function enabling parking of a Bike without having to return it. Parking is available at the level of the Mobile Application.
21. **Terms of Service** – is ought to be understood as the hereby Terms of Service, describing the rules and conditions of using the Veturilo System, in particular, the scope of rights and obligations and the responsibility of persons using the possibility of renting bicycles in the Veturilo System.
22. **Tandem type of bike** – it ought to be understood as a Bike designated for use by two persons with total weight up to 240 kg. It is equipped in a basket with capacity of 15 kg. Each such bike possesses a GPS transmitter.
23. **Bike with electric support (herein also referred to as Electric bike)** – it ought to be understood as Bike with an electric engine which supports pedalling until the speed of 25 km/h is reached, made available in the Veturilo System by the Operator. Bikes of this type are designated for use by one person who completed the age of 13 and is between 150 and 195 cm tall. Bikes of this type have wheels with rims measuring 26 inches and their load capacity amounts up to 120 kg of the sole ridding person. It is equipped in a basket with capacity of 15 kg. Each such bike possesses a GPS transmitter.
24. **Standard Bike** – it ought to be understood as a basic type of bike made available within the Veturilo System by the Operator. Bikes of this type are designated for use by one person who completed the age of 13 and is between 150 and 195 cm tall. Bikes of this type have wheels with rims measuring 26 inches and their load capacity amounts up to 120 kg of the person who rides it solely. It is equipped in a basket with capacity of 15 kg. Each such bike possesses a GPS transmitter.
25. **Compatible Station** – ought to be understood as a place of Rental and Return of Veturilo Bikes, located within the borders of compatible cities and municipalities, specified on the website [www.veturilo.waw.pl](http://www.veturilo.waw.pl). Each station is equipped in bike stands where Bikes are returned by means of the O-lock blockade.
26. **Veturilo Temporary Station** - it ought to be understood as a temporary place of Rental and Return of Bikes by Veturilo Clients, marked with Veturilo symbol. Information about locations of Veturilo Temporary Stations may be found on the internet website as well as in the Mobile Application.
27. **Veturilo Station** – a place of Rental and Return of Bikes by Veturilo Clients marked with a Veturilo symbol, equipped in a totem, bike pump and several designated bike stands (sample marked Veturilo

station bike stand constitutes Appendix no. 4) where Bikes should be returned. Information about locations of Veturilo Stations may be found on the internet website as well as in the Mobile Application.

28. **Area of Usage** – it ought to be understood as administrative borders of the capital city of Warsaw. The Operator expanded the User Zone to encompass the administrative borders of cities and municipalities specified on the website [www.veturilo.waw.pl](http://www.veturilo.waw.pl) as well as allowing the possibility of moving between them.
  29. **Non-Authorized Zone** – it ought to be understood as places/areas which do not constitute Veturilo stations, Veturilo Temporary Stations, **Compatible Stations** and Areas of Return in which Clients may commute by Veturilo Bikes, however, conduct of Bike Return in it results in calculation of Additional Fee in accordance with Appendix no. 1, subject to Chapter XII Clause 12.
  30. **Website** – it ought to be understood as a website launched by the Operator [www.veturilo.waw.pl](http://www.veturilo.waw.pl), containing data necessary to commence and continue using Veturilo.
  31. **Veturilo System** – it ought to be understood as a system of bike rentals launched by the Operator under Warszawski Rower Publiczny, covering in particular bikes, technical infrastructure, software enabling rental of bikes and document specifying the rights and obligations of Clients.
  32. **Table of Tariffs and Additional Fees** – it ought to be understood as a price list of services and additional fees at Veturilo, constituting an integral part of the Agreement. The Price List constitutes Appendix no. 1 to the hereby Terms of Service and is available on the internet website [www.veturilo.waw.pl](http://www.veturilo.waw.pl) as well as within the Mobile Application.
  33. **Agreement** – it ought to be understood as an Agreement between the Client and the Co-Controllers which establishes mutual rights and obligations specified in the hereby Terms of Service. It is considered that the Agreement containing the provisions of the hereby Terms of Service shall be automatically concluded at the time of Registration of the Client within the Veturilo system subject to the submission by the Client of declaration of acceptance of the Terms of Service and an indication upon registering of personal data as well all post the payment of Initial Fee while registering at Veturilo. Co-Controllers of Personal Data in the scope of actions under Common Processing Actions, that is, launching and servicing the Veturilo System are the Ordering Party and the Operator.
  34. **Bike Rental**– it shall be understood as renting a Bike by a Client at any Compatible Station, Veturilo Station, Veturilo Temporary Station or Area of Return with the use of Client Identifier. Bike Rental ends upon Bike Return. The process of rental is specified in detail in Chapter VII of the Terms of Service.
  35. **Ordering Party** – it ought to be understood as the Capital City of Warsaw pl. Bankowy 3/5, 00- 950 Warszawa, NIP 525- 22- 48- 481 on behalf and for the benefit of Zarząd Dróg Miejskich, ul. Chmielna 120, 00- 801 Warszawa (ZDM).
  36. **Bike Return** – returning the Bike at a Veturilo Station, Temporary Veturilo Station, Compatible Station or within the Area of Return through closing of the O-lock Blockade. Bike Return in any other place than those specified above will result in calculating Additional Fee in accordance with Appendix no. 1. The process of Bike Return has been specified in Chapter XI of the Terms of Service. Use of the Parking function is not understood as Bike Return.
- III. General principles of using the Veturilo System.**
1. A condition of using the Veturilo System is the submission by the Client of: personal data required upon registration, the acceptance of conditions defined in the hereby Terms of Service, client registration in the Veturilo System as well as payment of initial fee and clicking on the activation link. A condition of using the Veturilo System is, furthermore, maintenance of the minimum top-up level on Client Account during the time of each rental.
  2. The Client undertakes to abide by the conditions of the hereby Terms of Service and, in particular, to carry out the specified-above initial fee and to use the bike in accordance with the principles specified in the Terms of Service.

3. Persons who completed the age of 13 but are below the age of 18 (hereinafter referred to as minors) are obliged, prior to conclusion of the Agreement, to submit to the Operator a written consent of at least one parent or legal guardian for the conclusion of such an Agreement and a declaration of assuming responsibility by them on account of any potential damages which might occur in particular in relation to the non-execution or improper execution of the Agreement and the coverage of binding obligations specified in the Table of Tariffs and Additional Fees. Within the declaration, the parents or legal guardians must undertake to top up the Account of the minor in the Veturilo System in such a manner so as to enable account activation upon rental (Chapter VII, Clause 1). In order to preserve the written form of legal action the Guardian undertakes to submit their handwritten signature on the consent. The scanned version of the letter must be sent via electronic means to the email address: [ck@veturilo.waw.pl](mailto:ck@veturilo.waw.pl) whilst the original - by post to the address of the Operator or in person at the registered seat of the Operator.

A sample consent is available at: [www.veturilo.waw.pl](http://www.veturilo.waw.pl)

4. Minors must be in possession of a valid bicycle license in order to use a rented bicycle, while adults must be in possession of a valid driving license.
5. Minors below 13 years of age may use the bikes solely under supervision of their legal guardians.
6. The Client may rent up to four Bikes simultaneously.
7. Parties to the Agreement undertake to mutually inform each other of any changes to addresses or other data identifying them, indicated during registration in the system. Changes must be submitted in a manner specified in Chapter XIV Clauses 3.1- 3.5 and 6.

#### **IV. Responsibility and commitment**

1. The Client is responsible for the use of the Bike in accordance with its designation and in line with the provisions of the Terms of Service. In the event of non-compliance with the conditions contained within the Terms of Service, the Operator shall be entitled to block the Client Account and calculated fees in accordance with Appendix no. 1 and 2. Detailed conditions related to Account Blockades have been specified in Chapter XVIII of the hereby Terms of Service.
2. The Client undertakes to return the bike in good technical standing, in the same condition as it was upon rental. The usual wear and tear stemming from standard use is allowed. The Client bears full responsibility for the effects of events stemming from a breach by him of the Terms of Service and of the provisions of law during the use of the Veturilo System.
3. In case of Unauthorized Rides, the Operator reserves the possibility of charging the Client with a fee in accordance with Appendix no. 1.
4. The Client is responsible for Bikes throughout the duration of Bike Rental. In particular, the Client is obliged to undertake actions targeted at preventing any damages as well as theft of the rented Bike.
5. In case of theft of the Bike in the course of the Duration of Rental, the Client is obliged to notify the Veturilo CK immediately after noticing the event. The Operator, immediately post obtaining such a notification, is obliged to take all steps at its disposal to locate the bike (in particular, the Operator is able to read the Bike position from GPS).
6. The use of Veturilo System Bikes by persons under the influence of alcohol or other narcotic substances, psychotropic substances or equivalents in the meaning of provisions on counteracting drug addictions; strong anti-allergic drugs, other medicines which by definition are forbidden or recommend not to be applied for drivers of any vehicles, is forbidden.
7. The Client bears full and total responsibility and undertakes to cover any tickets, fines, fees etc. obtained by the Client, related to the use of the Veturilo System, and imposed on them out of their own fault. The Client shall not bear any responsibility for tickets, fees etc. which have been imposed on them and which stem from the Operator's fault.
8. In case of documented damages stemming from improper use of the equipment forming part of the Veturilo System, the Client undertakes to cover the costs of replacement of parts and services related to their exchange in order to restore the bike to its original state from before rental. The Operator shall

submit an adequate receipt or VAT invoice to the Client for completion of the necessary repair works. The evaluation of the repair shall be elaborated on the basis of the list of Additional Fees - Costs of repair and restoration of the Veturilo Bike are presented in Appendix no. 2 to the hereby Terms of Service – Costs of Repair and Veturilo Bike restoration.

9. In case of improper Bike Return out of the Client's fault, the Client bears the costs of its further Rental and is responsible for any potential theft or damage. In case of difficulties with returning the Bike, the Client is obliged to contact CK Veturilo. In case of difficulties with returning the Bike at the fault of the Operator, after several unsuccessful attempts to carry out telephone contact or chat connection with CK, the Client shall not bear the cost of its further rental and shall not be liable for any potential theft and damage.
10. Any purposeful damaging of the Operator's property shall result in the necessity to cover the costs of repair and restoration and, consequently, it may result in launching court proceedings in this regard. The Operator shall be entitled to pursue reimbursement of all justified costs from the creator of damages and destructions.
11. The Client shall be responsible for any potential damages stemming from non-adherence to the Terms of Service, whilst one of the elements of the damage may be the so-called cost of bike restoration, specified in the Table of Tariffs and Additional Fees and the Table of Costs of Repair and Restoration of Veturilo Bikes.
12. The use of any protection which is not a standard Veturilo System element in order to immobilize the bike is forbidden. The Operator reserves the right to remove inadequate protections applied by the Client. All costs of restoring Bikes to the state enabling realisation of further rentals shall be borne by the Client.
13. Transport of Veturilo Bikes by means of vehicles and other means of transport owned by private persons, excluding public means of transport, is forbidden.
14. Veturilo Clients are forbidden to carry the number of passengers exceeding the number specified in the hereby Terms of Service while riding a Bike.

## **V. Payment forms**

1. Payment for services and products offered within the Veturilo System may be conducted through:
  - 1.1. topping up Client Account by means of bank transfer or through a one-off payment via payment card, in particular, through the portal [www.veturilo.waw.pl](http://www.veturilo.waw.pl) from which the funds will be collected in the amount stemming from the Table of Tariffs and Additional Fees, and subsequently, transferred to the account of the Operator,
  - 1.2. Launching an order of charging credit card, which however is subject to an additional fee of a minimum of 10 PLN used towards Rentals. This is an equivalent of connecting the Card. This may be achieved through entering the Card number by means of the Veturilo Mobile Application and on the website of the Veturilo System.
2. All payments are transferred to the Operator's account.
3. Data on payment cards are processed by an external service provider and they are not stored or available to the Operator.
4. Upon Client request, Zarząd Dróg Miejskich in Warsaw shall provide him with a VAT invoice issued by ZDM for the realized ride (the fee is calculated according to the Pricelist). For this purpose, the Client should contact ZDM via electronic means at the email address: [kancelaria@zdm.waw.pl](mailto:kancelaria@zdm.waw.pl), through indicating data necessary for the issuance of VAT invoice, date and time of Bike rental, Bike return and Bike number.
5. Upon Client request the Operator shall provide the Client with a VAT invoice issued by the Operator for the calculated Additional Fees. For this purpose, the Client shall contact the Operator via electronic means to the e-mail address of the Operator in order to indicate the data necessary to issue a VAT invoice.

6. Invoices for the use of the Veturilo System shall be issued within the terms and modes provided for in the provisions of the fiscal law.
7. ZDM and the Operator shall issue VAT invoices in electronic format to the email address from which the Client contacted them or via an alternative manner indicated by the Client. In particularly justified cases, ZDM and the Operator may send a VAT invoice to another email address specified by the Client.

## **VI. Registration**

1. Subject to Chapter I, Clause 7, a necessary condition for the use of Veturilo System is prior Client registration, acceptance of the provisions of the Terms of Service, indication of personal data indicated upon registration and maintaining a minimum account balance.
2. Registration can be carried out through:
  - 2.1. the website [www.veturilo.waw.pl](http://www.veturilo.waw.pl)
  - 2.2. Veturilo Mobile Application,
  - 2.3. telephone contact with CK Veturilo
3. During the process of registering through the website [www.veturilo.waw.pl](http://www.veturilo.waw.pl), Veturilo Mobile Application or telephone contact with CK Veturilo with an employee of Veturilo, indication of the following personal data shall be required:
  - 3.1. first name and surname,
  - 3.2. contact address, which is city, street including flat/house number, postal code, country,
  - 3.3. Email address,
  - 3.4. mobile phone number,
  - 3.5. Card number with a possibility of charging it (optionally).

The Client must indicate that he has read and understood the Veturilo Terms of Service and the Privacy Policy of the WRP Veturilo System.

4. After successful registration, the Client receives an automatically generated PIN code which, along with the telephone number, serves the purpose of logging in onto Client Account. Log in data are sent by text message to the indicated telephone number.
5. To complete the registration process, a link will be sent to the provided email address for data confirmation. The Customer's account will remain inactive until the data is verified. Clicking the link and thereby confirming the data by the Customer will activate the account, allowing Bike Rental from that moment. The verification link is valid for 24 hours from the time the email is received. After this period, re-verification of data will only be possible by generating a new link through the Mobile Application.
6. Client Accounts containing incorrect and, in particular, obviously fictional personal data with account balance of 0 PLN may be automatically removed from the Veturilo System.

## **VII. Rental.**

1. Bike Rental is possible provided that the Client has an active Account status in the Veturilo System. An active account status in the Veturilo System is understood as:
  - 1.1. Fulfilment of conditions of Registration, as per Chapter VI Clause 3,
  - 1.2. Possessing the Minimum Account Balance
2. Veturilo Bikes may be rented by means of:
  - 2.1. Mobile Application,
  - 2.2. telephone contact with CK Veturilo.

3. Bike Rental is possible at any Compatible Station, Veturilo Station, Veturilo Temporary Station or the Area of Return. Releasing the O-lock blockade is confirmed by a sound signal
4. In case of renting the same Bike by the Client within 15 minutes from completed Rental, calculation of fees for the Duration of Bike Rental shall be continued (the fee shall be calculated from the moment of detecting by the application of the initial Bike Return).
5. It is the Client's obligation to ensure, prior to commencing the ride, that the bike is suitable for the designated use, in particular, that the tyres of the bike are inflated and the brakes are in order, the lights operate and the sound signal works.
6. In case of noting, during Bike rental, any defects in the Bike, the Client is obliged to immediately report the issue to CK Veturilo, or via Mobile Application and, if possible, return the Bike to the nearest Station.
7. Riding a Bike which was unfit for use at the time of rental may result in Client liability for damages caused as a result of the Bike use.
8. The Client is obliged, in the course of Bike Rental, to have a mobile phone capable of connecting him with CK Veturilo or using the Mobile Application.
9. Bike carrier is mounted at the front and it is adjusted solely to carry light items. To maintain safety and avoid bike damaging it is forbidden to place any heavy items there. It is forbidden to transport people and animals on the carrier. While transporting items heavier than 5 kg on the carrier one must maintain special caution. The maximum mass of carrier load cannot exceed 15 kg. Items placed in the carrier cannot extend beyond the carrier's rim. They should not also contain any sharp edges. If an accident occurs due to the improper use of the carrier, the Client shall be liable for the resulting costs. The Operator shall bear no liability for any damages occurring in the carried items or goods. In particular, the Operator shall bear no responsibility for the transported electronic equipment which constitutes property of the Client.
10. In the course of rental, the Client may cycle beyond the area of the Area of Usage, however, he is obliged to return to it prior to completing Rental and return it within the authorized location to do so as per the hereby Terms of Service, otherwise the Client shall be charged with an Additional Fee in accordance with Appendix no. 1.

#### **VIII. Duration of Rental**

1. Duration of Rental of the Bike commences at the time of Bike release, in accordance with Chapter VII Clause 2 of the Terms of Service. It is completed upon Bike Return, in accordance with Chapter XI Clause 1 of the Terms of Service.
2. The Client is obliged to return the Bike within the maximum Duration of Rental, that is within tj.12 hours Exceeding the duration of the maximum Duration of Rental causes charging of additional fees in accordance with Appendix no. 1. Calculation of the fee for exceeding the Maximum Duration of Rental shall not exclude the obligation to make the payment for using the Bike in line with the Veturilo Table of Fees.
3. Duration of Rental shall be continued in case of Return and Rental of the same Bike within 15 minutes from Bike Return.

#### **IX. Parking**

1. The Operator allows the possibility of parking Bikes throughout the Duration of Rental through the function of Parking. The use of Parking function is not an equivalent of Bike Return.
2. The Parking function is available solely in the Mobile Application. After selecting it one must confirm switching on the Parking function through clicking on the message in the Mobile Application and subsequently manually closing the O-lock Blockade. In order to complete Parking one must select the option of resuming the ride in the Mobile Application. The O-lock blockade will open automatically.
3. Duration of Parking is calculated into the Duration of Rental.

## **X. Failures and repairs**

1. Any failures should be reported by phone to CK Veturilo or via the Mobile Application immediately after the failure is noticed.
2. Self-repairs, modifications or replacements of any parts within the rented Bike are forbidden. The only authorized entity to perform these actions is the Operator.
3. The Client is obliged to be able to establish contact with CK Veturilo throughout the whole Duration of Rental.
4. In case of experiencing any problems that prevent correct securing of the Bike, one must report the situation solely via phone to CK Veturilo while remaining by the Bike.

## **XI. Return.**

1. Veturilo Bike Return is possible at a Veturilo Station, Veturilo Temporary Station, Compatible Station and in the Area of Return one of the following methods:
  - 1.1 Standard Return – Bike Return at Veturilo Station or at Veturilo Temporary Station or at Compatible Station after Rental from the Veturilo Station, Veturilo Temporary Station or Compatible Station.
  - 1.2 Premium Return – Bike Return to Veturilo Station or Veturilo Temporary Station after Rental from outside of the Veturilo Station, Veturilo Temporary Station or Compatible Station.
  - 1.3 Paid Return – Bike Return outside Veturilo Station or Veturilo Temporary Station or Compatible Station but within the Area of Return.

Amounts of bonuses for the Premium Return and the fees for Paid Returns (as specified in Clauses 1.2 and 1.3 above) have been specified in Appendix no. 1.

2. Completing the Bike Rental in the Area of Return shall be burdened with an Additional Fee with the exception of situations in which Bike Rental lasted less than 5 minutes and the location of the Bike Return is within a distance of less than 50 meters from the place of Bike Rental commencement.
3. It is forbidden to return Veturilo Bikes in hardly accessible locations under the pain of calculating Additional Fees in accordance with Appendix no. 1. Hardly accessible locations shall be understood as closed parking lots by shopping malls, closed housing estates, private estates and other hardly accessible places such as dense bushes, ducts, garages and locked buildings, roofs etc.
4. It is not allowed to conduct Bike Return within the Non-authorized Zone under the pain of calculation of Additional Fee in accordance with Appendix no. 1, subject to the provisions of Chapter XII, Clause 12.
5. In case of Bike Return in a designated Area of Return, the Client is obliged to return the Bike solely by the marked bike stands through locking of the O-lock blockade. The Bike must be returned by the marked bike stands in such a way so as to be stably standing on wheels, supported by the bike leg in a manner that does not hinder the pedestrian and bike traffic. Bike Return will be confirmed via a sound signal and PUSH notification in case of switching on this functionality in the Mobile Application by the Client. The Client is obliged to ensure, through the Mobile Application or contact with CK Veturilo, that the Bike was correctly returned in the Area of Return. In case of returning the Bike in the Area of Return in breach of the provisions of the Terms of Service, the Client shall be charged with Additional Fee. Sample of a marked bike stand constitutes Appendix no. 3 to the hereby Terms of Service.
6. In case of Bike Return at Veturilo Station, Veturilo Temporary Station or Compatible Station the Client shall return the Bike through closing the O-lock blockade. The Bike should be immobilized in such a way so that it stands stably on the wheels and is supported by the bike leg. Correct securing of the Bike will be confirmed by a sound signal. The Client is obliged to ensure, through the Mobile Application or contact with CK Veturilo, that the Bike was correctly returned. The Bike must be parked in such a way so as not to hinder the bike, road and pedestrian traffic.

7. The Client is obliged to correctly return and secure the Bike, as specified in Chapter XI Clause 1. Failure to adhere to this obligation may result in:

- 7.1 calculation of fees for Bike Rental in accordance with the Price List, and in case of rentals exceeding the maximum Duration of Rental - calculation of Additional Fee in accordance with Appendix no. 1,
- 7.2 calculation of contractual penalty for loss, theft or damage of the Bike in accordance with Appendix no. 1 (depending on the type of Bike),
- 7.3 calculation of the fee for Bike Return (regardless of the bike type) in the hardly-accessible location (as specified in Chapter XI Clause 3) in accordance with Appendix no. 1,
- 7.4 calculation of the fee for Bike Return (regardless of the type of Bike) outside of the User Zone or Compatible Station in accordance with Appendix no. 1.
- 7.5 calculation of the fee for Bike Return (regardless of the type of Bike) in Non-authorized Zone in accordance with Appendix no. 1.
- 7.6 calculation of the fee for leaving the rented Bike unsecured in accordance with Appendix no. 1.

All Fees specified in Clauses 7.1 – 7.5 may be summed up.

8. In case when during Bike Rental an accident or collision occurs, the Client is obliged to write a statement or call the Police to the site. Furthermore, in case of occurrence of the above event the Client is obliged to inform CK Veturilo of this fact no later than within 24 hours post the event.

## **XII. Fees**

- 1. Fees are calculated according to rates indicated in the Table of Tariffs and Additional Fees which constitute an appendix to the Terms of Service available at [www.veturilo.waw.pl](http://www.veturilo.waw.pl) and in the Veturilo Mobile Application. The number of minutes of rental, counted from the moment of Bike Rental to the moment of Bike Return constitutes the basis of fee calculation.
- 2. The fees for the use of Veturilo System vary and depend on the length of Duration of Rental. The fee for a single Bike Rental constitutes the sum of means for the subsequent time intervals.
- 3. The time of fee calculation is divided into one-hour periods with the exception of the first hour of Rental during which the period of first twenty minutes of Duration of Rental and the period of subsequent forty minutes of Bike Rental are separated from one another.
- 4. If the charged fees for the Duration of Rental or for Additional Fee exceed the funds available, the Client is obliged to top up their Account at least to achieve the balance equal to PLN 0 within 7 days from occurrence of the overdue balance. In case of failure to settle overdue payments, the Operator reserves the right to commence adequate legal steps against the Client, targeted at obtaining the payment on account of the realized Agreement. The Operator shall be entitled to calculate statutory interest for any delays in payments of amounts due from the date of their maturity until the factual day of performing payments in the full amount. The Client is obliged to fulfil the obligations stemming from the hereby paragraph towards the Operator in line with the conditions specified in Art. 393 of the Civil Code
- 5. Reimbursement of the Client Account balance amount may be conducted post termination of the Agreement. In the course of the Agreement, the top-up amount is not subject to reimbursement. In justified cases, the Client may apply for reimbursement of the top-up amount in the course of Agreement validity.
- 6. In case of obtaining a Promotional Voucher, its amount and designation is established by the Operator and it is non-refundable, that is, there is no possibility of reimbursing these funds. Funds from such top-up and funds from premium Returns (Chapter XI sec. 1 clause 1-2) are used in the first order towards Bike Rental prior to the funds paid in by the Client. In case of Promotional Vouchers, details concerning the amount, the term of validity and the reason for allocation are specified in the current Terms of Service available on the website of the promotion. Information regarding current promotions may be found on the Operator's website.

7. Unused payments made by the Client to the Client Account or the Initial Fee or the Amount of top-up shift from season to season. They are subject to reimbursement in cases and in the mode specified in the relevant provisions of Chapters XV, XVI or XVII. The amounts paid but not used by Clients shall be reimbursed also after the agreements connecting the Operator and the Ordering Party have terminated. A condition for reimbursement of funds shall be the indication by the Client of the manner of reimbursement conduct after obtaining by the Operator of the information regarding completion of validity of the Agreement between the Operator and the Ordering Party. In case of failing to return the funds by the Operator, the Client ought to inform the Ordering Party of this fact.
8. In case if the Client remains in arrears with payments towards the Operator, the Operator reserves the right to pass the information on overdue amounts to entities indicated by appropriate provisions of law. The Client acknowledges that the Veturilo Operator is entitled to transfer the overdue receivables towards the Client, stemming from the Agreement concluded with him, onto third parties, which will entitle these third parties to pursue the said receivables from the Client. The Veturilo Operator reserves the right to entrust pursuing receivables from the Client to the debt-recovery company.
9. The user who fails to fulfil all obligations stemming from the Terms of Service shall be burdened with the financial responsibility.
10. In case of loss of Bike at the fault of the Client, in accordance with the Agreement concluded by the Operator and the Ordering Party, the Operator shall be obliged to replace it with another Bike.
11. In case of calculating an Additional Fee, with the exclusion of Bike Return in the Area of Return the Operator releases a decision after considering the circumstances in a given case after prior Client communication with CK Veturilo in a manner specified in Chapter XIV Clause 3. In case of calculating the Additional Fee for Bike Return in the Area of Return this fee is automatically calculated. The Operator issues a decision within 14 days from the date of the event and in case of matters of more complicated nature, this period may take up to 30 days.
12. In the situation when the Client returns the Bike (regardless of the type of Bike) in the Non-authorized Zone, i.e. Outside of Veturilo Station, Veturilo Temporary Station, Compatible Station or the Area of Return and Additional Fee is calculated in accordance with Appendix no. 1, the Client shall obtain PUSH notification with information concerning the Additional Fee in case of the Client having switched on this functionality in the Mobile Application. The Operator enables cancelation of this fee automatically provided that the Client re-return the returned Bike within 15 minutes from completion of Rental and returns it to Veturilo Station, Veturilo Temporary Station, Compatible Station or in the Area of Return.
13. Upon Client request, in case of finding and returning the Bike to the Operator by the Client within 30 days from the date of the Client obtaining information from the Operator that the Bike was lost, the Fee for theft, loss or damage specified in Appendix no. 1 shall be decreased in such a way so that the Client shall be charged 1/30th of this fee each day counting from the day following the day of obtaining information that the Bike was lost until the day of finding and returning the Bike. Regardless of the above, the Client undertakes to pay the fees related to Bike Repair in accordance with Appendix no. 2. In justified cases, the Fee for theft, loss or damage may be cancelled.

### **XIII. Responsibility**

1. The Operator realizes services related to the maintenance of the Veturilo System and bears responsibility for its proper functioning.
2. The Operator bears the responsibility for damages resulting from non-execution or improper execution of the Agreement unless the given non-execution or improper execution results from the circumstances for which the Operator bears no responsibility.
3. The Client ought to submit his claims and complaints in the form specified in Chapter XIV.
4. The Operator reserves the right to disclose data of the Client should the disclosure obligation to authorized persons stem from the binding provisions of law.

#### **XIV. Complaints**

1. A complaint is an expression of discontent by a Client on account of the provided service or the course of process related to the provided service (including it may concern cases specified in Chapter XII Clause 11).
2. Complaints ought to contain at least such data as: first name, surname, email address linked to the account, telephone number, allowing for Client identification. In case of lack of data that would enable identification of a Client, the Operator will leave such submission unattended.
3. All complaints concerning the services provided on the basis of the Terms of Service may be submitted:
  - 3.1. via electronic means to the email address indicated in Chapter I Clause 3,
  - 3.2. via electronic means through the contact form available on the website,
  - 3.3. through Mobile Application,
  - 3.4. via telephone by means of CK Veturilo,
  - 3.5. via registered letter to the address of the Operator, specified in Chapter I Clause 3,
  - 3.6. in person at the premises of the Operator.
4. If data contained within the complaint require supplementation, the Operator requests that the complaining person supplements the complaint within the indicated scope prior to reviewing the complaint. Prior to considering complaints, the Operator may also turn to the Client with a request to supplement, at a designated time, data on the Account, indication of which is required by the provisions of the Terms of Service. In case of lack of data the Operator will leave such submission unattended.
5. The recommended term for submission of complaints amounts to 7 days from the date of occurrence of the event which constitutes the cause of a given complaint.
6. Submitting a complaint does not release the Client from the obligation of a timely realization of the obligations towards the Operator.
7. The Operator shall process a complaint within 14 days from the date of obtaining it and in case of matters of more complicated nature, this period may take up to 30 days. In case of the necessity to supplement the complaint the term for reviewing the complaint commences on the day of receipt of documents by the Operator which supplement the complaint or which provide additional explanations/information. In case of an inability to meet the deadline for the review of a complaint, the Operator will inform the Client of any delays, indicating the cause of a delay (circumstances which must be established) and an expected term for the review of the complaint.
8. Response to a complaint shall be posted to the Client via electronic post or traditional post to the correspondence address in a manner specified in the complaint. The Operator may post a response to an alternative address / email address indicated by the Client submitting the complaint within the correspondence.
9. The Client may appeal against a decision issued by the Operator in response to the submitted complaint. The appeal will be considered within 14 days of its receipt by CK Veturilo. The appeal ought to be submitted in one of the following manners:
  - 9.1. via electronic means to the email address indicated in Chapter I Clause 3,
  - 9.2. via electronic means through the contact form available on the website,
  - 9.3. via registered letter to the address of the Operator, specified in Chapter I Clause 3,
  - 9.4. in person at the premises of the Operator.
10. The Client may direct an appeal directly to the Ordering Party within 14 days from the date of receipt of the response to the complaint at the address: ul. Chmielna 120, 00-801 Warszawa or via electronic means to the address [kancelaria@zdm.waw.pl](mailto:kancelaria@zdm.waw.pl).

## **XV. Withdrawal from Agreement.**

1. The Client may withdraw from the Agreement concluded with the Operator – pursuant to the provisions of law, without giving any reason, within 14 days from the date of its conclusion. The deadline shall be deemed met if, before its expiry, the Client sends a statement of withdrawal from the Agreement to the Operator.
2. The Client may withdraw from the Agreement by:
  - 3.1. via an email address of the Operator indicated in Chapter I Clause 3 of a written statement on withdrawal from Agreement. Sample document is available on the following website: [www.veturilo.waw.pl](http://www.veturilo.waw.pl)
  - 3.2. Sending via registered letter to the address of the Operator, specified in Chapter I Clause 3 of a written statement on withdrawal from Agreement. For this purpose, the Client may use the withdrawal form contained in Appendix no. 2 to the Act on Consumer Rights (Journal of Laws from 2019, item 134 as amended), however, this is not obligatory.
4. In case of withdrawal from the Agreement, it shall be treated as non-concluded. In case of withdrawal from the Agreement each party is obliged to return to the other party all the items it obtained on the basis of the Agreement. The return of services occurs no later than within 14 days from the day of receipt by the Operator of the declaration regarding withdrawal from the Agreement. Payment reimbursement is performed by means of the same methods of payment which were used by the Client in the course of initial transaction unless the Client indicates another solution within the declaration of withdrawal from Agreement. An alternative solution ought to be indicated by the Client within the submitted declaration.
5. Should, pursuant to the demand of the Client, the execution of service commence prior to the expiry of the term of withdrawal from Agreement, the Client is obliged to pay for the services fulfilled until the moment of withdrawal from Agreement. The reimbursement of means remaining on the account occurs no later than within 14 days from the day of receipt by the Operator of the declaration regarding withdrawal from the Agreement.

## **XVI. Termination of the Agreement upon Client request**

1. The Client has the right to terminate the Agreement. Termination may be submitted by the Client in the following manner:
  - 1.1. via electronic means to the email address indicated in Chapter I Clause 3,
  - 1.2. via electronic means through the contact form available on the website,
  - 1.3. via electronic means using the contact form in the Mobile Application running on the IOS operating system,
  - 1.4. via registered letter to the address of the Operator, specified in Chapter I Clause 3,
  - 1.5. in person at the premises of the Operator.
2. The termination of Agreement takes effect immediately, within 14 days from the date of receipt of the termination by the Operator. Liquidation by the Operator of Client Account within the Veturilo System shall be the result of Agreement termination.
3. Prior to submitting Agreement termination notification the Client is obliged to settle or overdue payments and top up the means on the Client Account to reach the balance of 0 PLN. Termination of Agreement in a situation where Client Account balance is negative shall remain without effect on the Operator's right to pursue the amount equal to the unsettled liabilities of the Client for the Operator's provision of services.
4. If the funds on Client Account exceed PLN 0 on the day of Agreement termination they will be reimbursed to the bank account indicated by the Client in the application form unless the Client consented to an alternative solution within the submitted Termination of Agreement. An alternative solution ought to be indicated by the Client within the submitted declaration. The reimbursement of funds shall occur within 14 days from the date of receipt of the Termination of Agreement. In case

when reimbursement of funds is related to the necessity of incurring additional costs on the side of the Operator in the form of transfer costs, these costs shall be deducted from the means to the reimbursement of which the Client is entitled.

#### **XVII. Termination of the Agreement by the Operator**

1. The Operator may terminate the Agreement subject to the 7-day notice period in the event of occurrence of a significant cause, such as in particular: liquidation of the Veturilo System or ceasing of operations or change of the scope of the Veturilo System operations.
2. Termination of Agreement for the provision of services via electronic means by the Operator shall occur through sending a statement of termination of Agreement for the provision of services via electronic means to the electronic post address of the Client specified in Client Account or via submission of a declaration to the Client in any other manner.
3. In case when Client Account is liquidated, provided that the means on that Client Account exceed PLN 0 on the day of Agreement termination, these shall be returned in the manner indicated by the Client. Reimbursement of funds shall occur within the maximum of 14 days from the date of receipt of notification concerning the manner of reimbursement of these funds. In case when reimbursement of funds is related to the necessity of incurring additional costs on the side of the Operator in the form of transfer costs, these costs shall be deducted from the means to the reimbursement of which the Client is entitled.

#### **XVIII. Account Blockade**

1. The Operator reserves the right to temporarily block Client Account in the course of Explanatory Proceedings or to permanently block Client Account in case of a blatant breach of provisions of use of Veturilo Bikes concluded in the hereby Terms of Service.
2. In particular, the account blockade may occur, when the Client:
  - 2.1. failed to provide personal data specified in Chapter VI of the Terms of Service Clause 3,
  - 2.2. uses the Bike not in compliance with its designation,
  - 2.3. leaves the Bike unsecured in the course of its Rental.
3. The Account Blockade may also occur in case when the Bike has been lost in the course of its Rental.
4. Permanent Blockade of Client Account prevents any future setting up of subsequent Accounts and constitutes termination of Agreement with the Client due to his/her fault.

#### **XIX. Veturilo Mobile Application**

1. The Veturilo Mobile App is available to download at no cost (free of charge) from the Google Play store, the App Store and the Huawei AppGallery stores.
2. The Mobile App can be used on devices with a suitable, current Android, IOS or EMUI/HarmonyOS system and a permanent Internet connection.
3. The use of the Mobile Application Veturilo is possible after registering to Client Account in the Veturilo System. The provisions of the hereby Terms of Service in the scope of conditions of using Veturilo find their application in the Veturilo Mobile Application.

#### **XX. Final provisions**

1. Acceptance of the hereby Terms of Service and Bike Rental shall signify: a declaration of the health state which ensures safe commuting on a Bike; ability to ride a Bike; possession of permissions required by the applicable provisions of law and knowledge of road traffic provisions.
2. The Operator reserves the right to terminate the Agreement subject to a notice of 14 days in case the Client breaches the provisions of the hereby Terms of Service (i.e. lack of acceptance of the new Terms of Service, non-return of a bike at the required time) while the Client is entitled, in respect of the Operator, to submit claims related to the return of means on the Client Account, provided that they were not used by the Operator previously to cover the payable liabilities chargeable to the Client.

3. In the event of services of permanent nature (i.e. Account maintenance) the Terms of Service may be modified due to a significant cause, such as:
  - 3.1 change of legal regulations or their interpretation justifying the need for changes in the Terms of Service;
  - 3.2 change in the service, including in the scope or manner of its provision,
  - 3.3 introduction of a new service,
  - 3.4 discontinuation of provision of services entirely or partly,
  - 3.5 reasons related to privacy protection, safety and prevention of abuses,
  - 3.6 removal of potential doubts or interpretation ambiguities,
  - 3.7 change of data specified in the Terms of Service, including the Operator's data.

Changes come into force within 14 days from the date of notifying the User of changes to the Terms of Service through publishing them on the internet website and sending them to the User's email address. In the event of lack of acceptance of changes in the Terms of Service, the User may terminate the Agreement effective immediately by submitting the statement of termination no later than within 14 days from the date of being notified of changes in the Terms of Service.

4. (In the case of one-off services (e.g. a one-off trip) or prepaid services, the version of the Terms and Conditions in force at the time the service is ordered will apply.)
5. In case of all matters unresolved in the hereby Terms of Service the binding legal provisions of the Polish law shall apply and, in particular, the provisions of the Civil Code and the Act on Road Traffic.
6. In case of any discrepancies between the Polish and the foreign language version of the Terms of Service, the Polish version of the document shall prevail.

#### Appendix no. 1 Table of Veturilo Fees

Standard Pricelist for Standard Bike and Tandem Type of Bike		Gross value
Fee for Bike Rental	<b>Time range</b>	
	up to 20 minutes	PLN 0
	from the 21st to the 60th minute	PLN 1
	Second hour	PLN 3
	Third hour	PLN 5
	Fourth and each subsequent commenced hour	PLN 7
Charge for exceeding the 12-hour rental period		PLN 200

Standard pricelist for Bikes with electric support		Gross value
Fee for Bike Rental	<b>Time range</b>	
	up to 20 minutes	PLN 0
	from the 21st to the 60th minute	PLN 6
	Second and each subsequent commenced hour	PLN 14
Charge for exceeding the 12-hour rental period		PLN 300

### Additional fees

Fee for theft, loss or damage**:	
Standard Bike	PLN 4,600
Tandem type of Bike	PLN 10,000
Bike with electric support	PLN 9,500
Initial fee	PLN 10
Bonus for bringing the Bike to the Station (Premium Return)*	PLN 5
Bike Return in the Area of Return (paid return)*	PLN 15
Leaving the returned Bike unsecured**	PLN 100
Bike Return (regardless of the Bike type) in Non-Authorized Zone*	PLN 150
Bike Return (regardless of its type) outside the User Zone and Compatible Station**	
up to 10 km (from the closest Station or Area of Return).	PLN 50
up to 25 km (from the closest Station or Area of Return).	PLN 100
up to 50 km (from the closest Station or Area of Return).	PLN 150
up to 100 km (from the closest Station or Area of Return).	PLN 500
above 100 km (from the closest Station or Area of Return).	PLN 1,000
Bike Return (regardless of the type) in a hardly-accessible place**	PLN 1,000
Ride on a Bike by a greater than allowable number of persons for a given type of Bike**	PLN 100
Removal of applied protections**	PLN 500

Non-authorized ride**	PLN 200
Transporting the Bike by car or by other transport means owned by private persons**	PLN 200

Additional fees sum up.

\*The fee is charged automatically.

\*\*The fee is charged by the Operator.

**Appendix no. 2 COSTS, REPAIRS AND RESTORATIONS OF VETURILO BIKES**

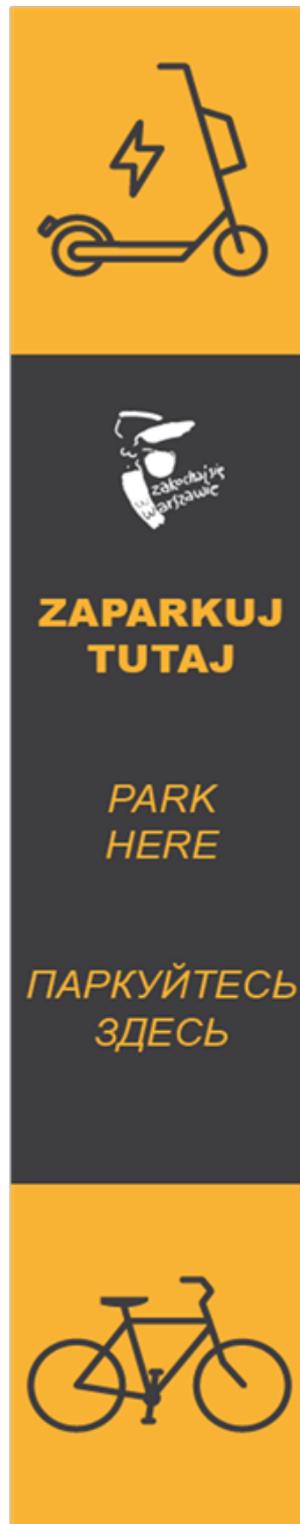
Name	Unit of measurement	PRICE*	VAT 23%	TOTAL
Battery	pcs.	PLN 2 888,00	PLN 664,24	PLN 3 552,24
O-lock Blockade	pcs.	PLN 1 113,00	PLN 255,99	PLN 1 368,99
Front mudguard	pcs.	PLN 20,00	PLN 4,60	PLN 24,60
Back mudguard	pcs.	PLN 13,00	PLN 2,99	PLN 15,99
Tube 26 x 1.75	pcs.	PLN 15,00	PLN 3,45	PLN 18,45
Bell	pcs.	PLN 6,00	PLN 1,38	PLN 7,38
Brake lever, right side	pcs.	PLN 19,00	PLN 4,37	PLN 23,37
Brake lever, left side	pcs.	PLN 19,00	PLN 4,37	PLN 23,37
Roller front brake	pcs.	PLN 207,81	PLN 47,80	PLN 255,61
Roller rear brake	pcs.	PLN 255,31	PLN 58,72	PLN 314,03
Battery power cord	pcs.	PLN 34,00	PLN 7,82	PLN 41,82
GM2.5 cable	pcs.	PLN 19,00	PLN 4,37	PLN 23,37
EB Bus cable	pcs.	PLN 56,00	PLN 12,88	PLN 68,88
Speed sensor	pcs.	PLN 56,00	PLN 12,88	PLN 68,88
Handlebar lift	pcs.	PLN 50,00	PLN 11,50	PLN 61,50
Left crank	pcs.	PLN 35,00	PLN 8,05	PLN 43,05
Crank with pinion	pcs.	PLN 63,00	PLN 14,49	PLN 77,49
Connection block	pcs.	PLN 15,00	PLN 3,45	PLN 18,45
Basket	pcs.	PLN 210,00	PLN 48,30	PLN 258,30
Front light	pcs.	PLN 38,00	PLN 8,74	PLN 46,74
Back light	pcs.	PLN 31,00	PLN 7,13	PLN 38,13
Brake line (band)	pcs.	PLN 6,00	PLN 1,38	PLN 7,38
Line (band) of rear dérailleur	pcs.	PLN 6,00	PLN 1,38	PLN 7,38
Chain	pcs.	PLN 14,00	PLN 3,22	PLN 17,22
Basket fix	pcs.	PLN 48,00	PLN 11,04	PLN 59,04
Chain guard fix	pcs.	PLN 25,00	PLN 5,75	PLN 30,75
Tyre (26 x 1.75)	pcs.	PLN 40,97	PLN 9,42	PLN 50,39
Chain guard	pcs.	PLN 63,00	PLN 14,49	PLN 77,49
Brake line shell	m	PLN 4,00	PLN 0,92	PLN 4,92
Derailleur shell	m	PLN 4,00	PLN 0,92	PLN 4,92
Solar panel	pcs.	PLN 250,00	PLN 57,50	PLN 307,50
Set of pedals	pcs.	PLN 19,00	PLN 4,37	PLN 23,37
Front hub (dynamo)	pcs.	PLN 375,00	PLN 86,25	PLN 461,25
Back hub	pcs.	PLN 375,00	PLN 86,25	PLN 461,25
Rear hub 7-speed	pcs.	PLN 475,00	PLN 109,25	PLN 584,25
Derailleur pusher	pcs.	PLN 21,00	PLN 4,83	PLN 25,83
Rear wheel cover	pcs.	PLN 154,38	PLN 35,51	PLN 189,88
Front wheel with dynamo	pcs.	PLN 438,00	PLN 100,74	PLN 538,74
Lamp cables	linear metre	PLN 6,00	PLN 1,38	PLN 7,38
Bike frame	pcs.	PLN 875,00	PLN 201,25	PLN 1 076,25
Bike frame (electric)	pcs.	PLN 1 100,00	PLN 253,00	PLN 1 353,00
Bike frame (tandem)	pcs.	PLN 2 000,00	PLN 460,00	PLN 2 460,00

Advertisement	pcs.	PLN 60,00	PLN 13,80	PLN 73,80
Left handle	pcs.	PLN 11,00	PLN 2,53	PLN 13,53
Right handle	pcs.	PLN 11,00	PLN 2,53	PLN 13,53
Engine	pcs.	PLN 2 687,00	PLN 618,01	PLN 3305,01
Saddle	pcs.	PLN 31,00	PLN 7,13	PLN 38,13
Handlebar rudders	pcs.	PLN 11,00	PLN 2,53	PLN 13,53
Footer/ support	pcs.	PLN 119,00	PLN 27,37	PLN 146,37
Support 115 mm	pcs.	PLN 60,00	PLN 13,80	PLN 73,80
Front spoke strengthened	pcs.	PLN 1,00	PLN 0,23	PLN 1,23
Rear spoke strengthened	pcs.	PLN 1,00	PLN 0,23	PLN 1,23
Seat pillar with engraving	pcs.	PLN 49,00	PLN 11,27	PLN 60,27
Roller brake screw	pcs.	PLN 50,00	PLN 11,50	PLN 61,50
Brake lever adjusting screw	pcs.	PLN 6,00	PLN 1,38	PLN 7,38
Rear 3-speed wheel with brakes	pcs.	PLN 438,00	PLN 100,74	PLN 538,74

\*may be subject to changes

Appendix no. 3

Sticker on marked bike stands of inverted "U" type constituting the Area of Return



Appendix no. 4

Sticker on marked bike stands of inverted “U” type constituting the WRP Veturilo Stations

